



Position Vacant: Membership Service Officer (MSO)

Membership Service Officers (MSO) are our frontline staff who deliver service quality that exceeds the expectations of our customers in every engagement they have with us. MSO's provide high levels of service and relationship building for our members, volunteers and guests.

About the role:

Basketball ACT run junior and senior basketball competitions all year round with games being played 7 days a week.

We are seeking to appoint MSOs on a casual basis who are responsible for a range of duties to support the efficient and effective delivery of service to Basketball ACT's members.

To be successful in this role, you will need to demonstrated experience in a customer service environment, good communication and interpersonal skills and a proven ability to build and maintain effective relationships with a diverse range of members and stakeholders.

Essential Requirements:

- Level 2 / Senior / Apply First Aid
- Current CPR
- Valid Working with Vulnerable People Card

About Basketball ACT:

Basketball ACT is a community based, volunteer driven organisation that services over 7000 members at Belconnen (north) and Tuggeranong (south). We have 10 club members that represent all regions of the ACT in addition there are also 7 school clubs.

We are the recognised peak body for basketball and are members of Basketball Australia. We provide a variety of competitions, development programs for players, coaches and officials of all ages and all abilities.

Our aim is to demonstrate excellence on and off the court, be engaged with our stakeholders and the ACT community and be accessible for all.

Basketball ACT is an equal opportunity employer. We celebrate diversity and are committed to creating an inclusive environment for all employees.

To Apply:

Applications close on Friday, 15th of February and applications can be made by clicking [here](#).

For more information, please contact Matthew Dunstan by email:
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